



Certified Examiner for Performance Excellence

(Formerly known as Certified Examiner for Quality Management)

19 – 21 August 2025

10.00 am to 5.30 pm (virtual platform)

The IMC Ramkrishna Bajaj National Quality Awards (RBNQA) has now completed its 28th cycle of participation and assessment with the beginning of the 2025 award process.

The purposes of the Award are to: a) promote awareness of Performance Excellence and best practices in Indian Organizations; b) recognize achievements of Indian organizations in the Excellence journey; and c) publicize successful quality strategies and programs.

The institution of this National Quality Award is a nation-building activity in which we will need the support of senior leaders like you. We seek your help in the form of nominations of Senior Managers & above/Academicians/Health Care Professionals from your esteemed organization to the Board of Examiners for the 2025 cycle. An individual can also do self-nomination. The Board of Examiners for assessing the applications for the Award plays a very important role in the administration process.

The candidates for the Board of Examiners should be individuals from different functions, preferably with experience of more than one department, some interest and involvement in TQM initiatives and a general grasp of the business.

Benefits to the Nominating Organization:

- **In-house expertise** trained in the IMC RBNQA Criteria for Performance Excellence to support internal self-assessments.
- **Capability to prepare award applications** with the help of a trained examiner, whenever your organization decides to apply for the Award.

The **time commitment** required of the representatives nominated by your organization would be:

1. To undergo **the training** to qualify as a **Certified Examiner for Performance Excellence** (*formerly known as Certified Examiner for Quality Management*) at virtual platform.

Only those **candidates who pass the examination** will qualify to the Board of Examiners and **receive a certificate**.

Post qualification if the candidate receives an application for assessment, then the time commitment required will be:

- About 50 man-hours of professional input at their own convenience in September/October, 2025 for independent review and evaluation.
- Two days of Consensus Review (Virtual Platform) with other members of the Team of examiners in October/November, 2025.
- Two to three days for site visits (actual site) in November/December/mid-January; 2025. This will be applicable only if the application assigned to the team qualifies for a site visit.

On being selected to receive an application and completing the entire evaluation process, the Examiners would be paid an honorarium for the professional services rendered by them to IMC RBNQA.

We, therefore, request you to kindly nominate the representatives from your organization to participate in the Certified Examiner for Performance Excellence Training Program.

The Registration Fee for the training program will be Rs.20,000/ + 18% GST - per participant.

Bank Transfer details are mentioned below:

Account Name : IMC Ramkrishna Bajaj National Quality Award Trust
Account Type : Saving Account
Bank: Union Bank of India
Branch: V. N. Road Branch, Churchgate
Branch Code: 531952
Account No.: 319502010029957
IFSC: UBIN0531952

If you need any further clarification please feel free to contact us.

We look forward to your positive response at the earliest so that we can send the study material to the participants well in advance.

Best Regards

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